Houston Street AmanoONE Proposal

Prepared By:

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1. **Executive Summary**

a. Company Qualifications

MITCHELL TIME AND PARKING

Mitchell Time and Parking is a private, family-owned business known for our commitment to deliver innovative solutions and unrivaled customer service. We have been a leading sales and service provider of Amano McGann parking solutions since the 1960's and currently maintain three service offices located in Austin, Fort Worth, and San Antonio, Texas. As well as offices in Oklahoma and New Mexico. Our goal is to be responsive and pay attention to the details for every client, to demonstrate that we are a company that cares about its customers. Experience, service after the sale, and our mission to provide the best parking solutions to our clients are the things that separate us from our competition. Customers can always count on us to provide dependable and efficient parking equipment and software. Whether you are the owner or the operator, we understand how important it is to manage a variety of customer types, applications, and demands expeditiously, while maximizing customer service, convenience, and revenue. We are dedicated to bringing you the best PARCS solutions available. Company highlights include:

- Over 75 years of experience in the parking industry

- Highly skilled, factory trained and certified installation and service technicians

- High level of creativity when developing Amano McGann PARCS solutions to meet customer needs and special requests

- Direct manufacturer support from sales, engineering, software development, and client support

- Typical service call response time between one and two hours

- Local warehouse stocked with replacement parts inventory

b. PARCS Experience

Founded in 1945, Mitchell Time and Parking's longstanding goal is to make your parking system work for you, and we take pride in providing innovative, superior service for the solutions we sell. Our team of professionals is constantly improving on every aspect of our service and the equipment we offer, and we are acutely aware of the evolving perspective of our customers and their parking patrons. We are committed to innovative features, unrivaled customer service, and providing our customers with the latest in technology innovation.

We have completed many large-scale parking system projects over the past 75 years and our clients find that our experience and knowledge are great assets in terms of delivering an efficient installation, having a correctly functioning system, and receiving proper training.

2. **Prior Experience, References & Personnel**

    a. **Prior Experience**

The Mitchell Time and Parking team has completed many large-scale PARCS projects. Clients find that our experience and knowledge are great assets in terms of delivering an efficient installation of a correctly functioning system. Our team has the ability to complete installations in a professional, timely manner, within the proposed budget, and with little or no disruption to the traveling public. Furthermore, being supported by Amano McGann on a national level allows our project managers to share information and implement planning processes that have proven track records. The team shares best practices, installation strategies, troubleshooting techniques and training programs.

We have experience with facilities of all sizes and understand each facility may have unique needs and applications. We are skilled at effectively delivering a system that meets the unique needs of your operations and which can be expanded if your needs change over time.

    b. **References**

The references provided in this RFP response highlight our experience with installations of various types, including those similar in size and scope to this project. These installations demonstrate our ability to provide systems that incorporate a variety of solutions for parking facilities including, but not limited to, access control systems, transient and contract cardholder solutions, automated payment systems, mobile payments, validation options, and third-party payment systems that are all managed through a cloud- based system.

UNIVERSITY OF TEXAS AT AUSTIN

Dennis Delaney | Assistant Director Parking and Transportation Services

ddelaney@austin.utexas.edu

CITY OF TEMPLE

Mark Jesse | Director of Parking and Transportation

mjesse@templetx.gov

(254) 654-8649

c. Personnel

Mitchell Time and Parking will utilize its dedicated installation and networking resources to ensure delivery of the proposed solution within the required project schedule and scope. Personnel bios for key members of the project team have been provided below. The project team will also be responsible for service and support throughout the lifetime of the parking control system.

KEY TEAM MEMBERS

Nathan Hobbs, COO | Mitchell Time & Parking

Nathan Hobbs has ten years of experience in the parking industry and is part of our Mitchell Time and Parking's family-owned third generation. He and his brother Kevin were brought up in and around the parking industry. They watched and learned from their father, Gary, and their grandfather. Nathan's top priority is to work hard to ensure customers receive cost-effective solutions that meet or exceed expectations for their PARCS. Nathan leads the proposal preparation, sales planning, and budget analysis for this project and will act as the primary contact for the City of Austin's Convention Center project.

Ben Selvik, Project and Proposal Manager | Mitchell Time and Parking

Ben Selvik joined Mitchell Time and Parking as a project manager in 2016. He has twelve years of experience with project management, proposals, and Auto CAD drafting. From the moment an RFP is received, Ben works on our response and, upon award, serves as the project manager. His knowledge, attention to detail, and willingness to help wherever he is needed make him the perfect team member for any size project.

Kevin Hobbs, Vice President | Mitchell Time and Parking

Kevin Hobbs grew up in the parking industry and has 22 years of experience as a third-generation member of Mitchell Time and Parking's family-owned business. Kevin oversees the installation process from beginning to end. Before starting any new installation, he oversees the staging and testing of all equipment in-house to ensure a smooth transition during installation. Kevin believes this crucial staging step eliminates most issues that can arise and is what separates Mitchell Time and

Parking from other PARCS providers. He envisions and plans each step of every installation to ensure each job is as safe and efficient as possible.

Shawn O'Neal, Lead Service Technician | Mitchell Time and Parking

Shawn O'Neal has over six years of parking industry experience with installation and service. He brings a background of networking, software, and computers to our team of technicians. With Shawn's troubleshooting capabilities, he is often able to help customers over the phone eliminating the need for a service call.

Mitchell Adding Machine Company Inc., DBA
Mitchell Time and Parking
4806 North IH-35
Austin, TX 78751
"Serving the Austin and Central Texas Area Since 1945"

Email: peter.elliott@fortworthtexas.gov | Submitted By: Gary J. Hobbs
Attn: Peter Elliott | Phone: 512-371-7773
Project: AmanoONE - Houston Street | Date: April 28, 2023

QTY	Model	Description	Unit Price	Total
4	A-1210/2A3	AMI Direct Drive Gate - Integrated Field Connect Board Version; Amano EN75 Light Gray (RAL 7047); Matches AmanoONE devices; L-Hand; Includes factory installed Field Connect Board	$ 3,525.00	$ 14,100.00
4	AL35	11' Folding Aluminum Gate Arm	$ 477.00	$ 1,908.00
2	AOTD1/A1G01NE	AmanoONE Entry Station - Windcave, RP40 HID Includes barcode ticket, 1D/2D barcode scanner, RP40 HID multiclass proximity reader, thermal ticket/receipt printer, Windcave credit card reader. AmanoONE Grey (RAL 7042) and standard blue graphics panel.	$ 15,825.00	$ 31,650.00
2	AOCC1/A1G01NE	AmanoONE Exit Station - Windcave, RP40 HID Includes barcode ticket, 1D/2D barcode scanner, RP40 HID multiclass proximity reader, thermal ticket/receipt printer, and Windcave credit card reader. AmanoONE Grey (RAL 7042) and standard blue graphics panel.	$ 15,825.00	$ 31,650.00
3	AO Fee Computer	AmanoONE POS Terminal Software	$ 3,190.00	$ 9,570.00
3	MOVE5000	Windcave Credit Card Reader for POS Terminal	$ 1,215.00	$ 3,645.00
1	AOCC1/A1001BP	Amano ONE Credit Card Only Pay-on-Foot Station - Windvace •No Prox •Windcave SCR200F-VM contact/contactless credit card reader •Amano EN75 Light Gray (RAL 7047) •Standard blue graphics panel	$ 15,990.00	$ 15,990.00

		Networking Equipment		
1	AONW/00001	Amano ONE Network Kit •Network router supporting up to two hard-wired ISPs and up to two LTE cellular SIM cards •If the primary internet source drops, the router will automatically fail over to the next active internet source •Up to three layers of redundancy supported •Typically, one Network Kit per system; however, certain scenarios utilizing cellular communications may require additional kits	$ 1,900.00	$ 1,900.00
		Installation		
1		First Month Licensing Fees	$ 870.00	$ 870.00
1		Installation of equipment listed in this proposal	$ 13,750.00	$ 13,750.00
			Freight:	$ 2,150.00
			Subtotal:	$ 127,183.00
			Tax:	$ 10,492.60
			Grand Total:	**$ 137,675.60**

		Monthly Fees		
1	AOESSENTIAL	Amano ONE Essential Software Package •Includes Card Access, Count, Revenue, Credit Card, Mobile Payments, Negotiated Fee, Notificaitons, Validations, Call Center, Multi-Tenancy, Core API for Reservations, and Reports •Valid for up to four Amano ONE Entry/Exit/POF devices	$ 740.00	$ 740.00
1	AOEPR/00001	Amano ONE Device License •Software license for each individual Amano ONE Entry, Exit, Pay-on-Foot, Pay-in-Lane, or Reader device beyond the four covered with the Essential, Premium, or Elite software packages	$ 45.00	$ 45.00
1	AORV/30002	**Mobile Cashier**** Includes two user licenses	$ 85.00	$ 85.00
1	AOLF/80001	**Amano ONE Mobile Cashier License**** Software license required per user beyond the two user licenses included with the Mobile Cashier feature module (AORV/30002)	$ 25.00	$ 25.00
			Monthly Total:	$ 895.00

Deposit Payment Terms:

*Mitchell Time and Parking requires 50% payment at the time of signing to ensure timely delivery of project.

*Mitchell Time and Parking reserves the right to charge a cancellation fee of 20% of the total contract to be paid immediately at the time of cancellation.

Mitchell Time and Parking Invoicing Terms:

*Net 10 days, finance charges of 1.5% per month after the first month, and each month thereafter.

The Following are Excluded from this Proposal:

*Overtime Hours

*Concrete islands and bollards

*Electrical and data connection to the equipment locations

Additional Charges May Apply for After Business Hours (8am-4:30pm) Projects

_____   _____

            Authorized Signature   Date

         Warranty - One Year Parts & Labor Guaranteed

Gary J. Hobbs
President

AMANO ONE
SIMPLIFIED. POWERFUL. RELIABLE.

All New **Cloud-Based** Platform

- Powerful, Responsive Design
- Manage Parking Operations From Any Device
- No Apps Needed
- Portfolio Management
- Quick-Scan Onboarding
- Seamless Updates
- Auto-Scale For Optimal Performance
- 24-Hour AWS Monitoring

Transaction Speeds as Fast as .5 seconds

USB **Plug-And-Play**

- Only One Moving Part
- Reduced Maintenance
- Reduced Downtime in the Lane
- Smallest Cash Payment Kiosk in the Industry

OVER
5,000 TICKETS
PER ROLL

> " The **Amano ONE** product comes into the market as a **revolutionary new offering** for software and hardward configuration. I think it gives them an opportunity to be **a game changer** in the industry. "
>
> - **Jed Hatfield** Colonial Parking Inc.

AMANO ONE

With Pay-By-Phone

A Pay Station In Your Pocket

SIMPLIFIED.

- Seamless, Automatic Updates
- World Class Support
- Monthly Recurring Fees for Software, Support, and Updates
- No Software Maintenance
- Plug-And-Play Components
- No Onsite Server Infrastructure
- Built-In Call Center

POWERFUL.

- Real-Time, Customizable Data Views
- Enterprise Management
- Comprehensive Reporting Engines
- Accelerated Processing
- Auto-Scale for Optimal Peformance
- Easy Up and Out Scalability

RELIABLE.

- 24/7 AWS Monitoring
- Encrypted Data
- Secure Access, Storage, and Recovery
- Reduced Points of Failure
- We never sell or disseminate your data
- P2P EMV-Certified

We make it our business to help you succeed.

Utilizing the latest in technological advances, our team's extensive experience, and feedback from real-world users, we have designed a completely new software platform that delivers a simplified, yet powerful and reliable solution.

For more information, please visit

www.amanomcgann.com

Mitchell Time and Parking
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Austin, TX 78751

Phone: 512-371-7773
E-mail: service@mitchelltimeandparking.com

MTP
MITCHELL TIME & PARKING

AMANO McGANN

AMI-1200
Series

Universal
Barrier Gate

The AMI-1200 Series Universal Barrier Gate is designed to control vehicles in both attended and unattended parking traffic lanes by means of a straight or folding aluminum gate arm. The on-board microprocessor provides flexible lane logic, control and functionality and supports three switch-selectable modes of operation to meet the needs of customer applications.
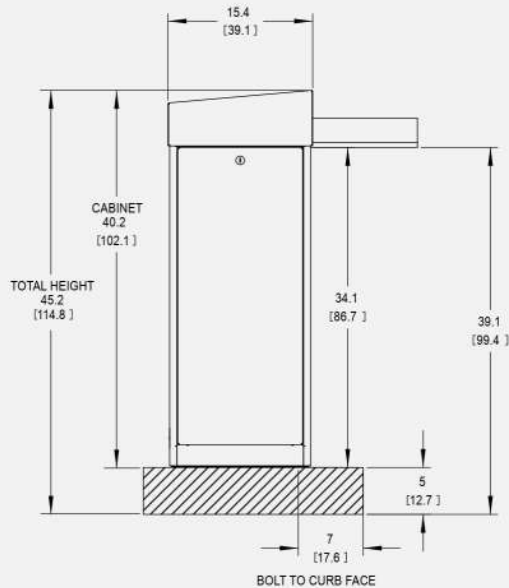
Features

- Two versions are available to meet the needs of various customer configurations
- DC direct drive motor minimizes gate arm droop
- Selectable "auto-up" or "auto-down" on power failure feature utilizing 12V battery
- Standard "extra-sensory" safety feature
- Able to store successive inputs for multi-vend applications
- Built-in detector harness supports two vehicle loop detectors for control of up to three loops
- One duplex 110V AC service convenience outlet (not available in 220V gate)
- Pedestal footprint design allows direct replacement of AGP and AMG gates
- Upper mechanism plate rotates in three directions independently of the pedestal for site-specific placement of the service access door
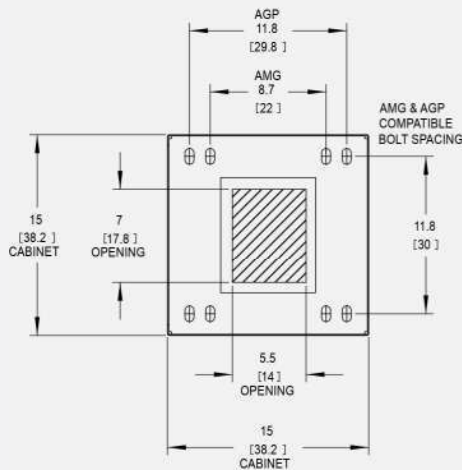- Right-hand gate arm conversion kit is available

CURB DIMENSIONS

BOLT LAYOUT

CONFINE RIGID CONDUIT TO NO MORE THAN 2" [5cm] IN THIS AREA

ALL DIMS: INCHES
[CM]

Manufactured by Amano McGann, Inc.
Specifications are approximate and are subject to change without notice.

SPECIFICATIONS

ELECTRICAL

Power: Connections:	120 VAC, 50/60 Hz One duplex utility power outlet, main power field box, main power switch with built-in circuit breaker
Power: Connections:	220/240 VAC, 50/60 Hz Main power field box, main power switch with built-in circuit breaker

MOTOR CHARACTERISTICS

High Torque Motor:	1/6 Hp DC direct drive gear motor
Speed:	3600 RPM
Starting amps:	7.7 amps (100 msec) without heater (120V)
Running amps:	4.0 amps (120V)
Brush Life:	3-million gate cycles

GEARBOX CHARACTERISTICS

Gear Ratio:	111:1
Torque Rating:	644 in-lbs.

GATE ARM CHARACTERISTICS

Height:	34" (86 cm) in down position from bottom of cabinet
Length:	AL35 (LH): 11', (323 cm) − folding gate arm − aluminum AL40 (RH): 11', (323 cm) − folding gate arm − aluminum AL12: 12', (365 cm) − aluminum AL10: 10', (304.8 cm) - aluminum

ENVIRONMENTAL

Temperature:	0°F to 122°F; -22°F with heater option
Humidity:	10% to 90% humidity (non-condensing)

CABINET

Heavy-duty, 14-gauge all weather steel construction	
Direct replacement footprint for other Amano McGann gates	
Dimensions:	40.2" H x 15.4" W x 15.4" D (102.11 cm x 39.12 cm x 39.12 cm)
Access:	Removable hood on drive mechanism (360° access) Removable door with keyed latching lock
Finish (Standard):	White (RAL 9010), OPUS and Overture Gray (RAL 7022), AMG Gray Classic, Aria Grey (RAL 7047), Custom colors available

MICROPROCESSOR-BASED CONTROLLER

Gate up/normal/down switch (internal manual override)	
Two built-in detector sockets will accept single channel (EOE-122510) or dual channel (EOE-122520) vehicle detectors to support a maximum of three loops. One dual detector included.	
Operational Modes:	Free way, one way, two way
Switch Selectable Features:	"Extra sensory" timer, closing loop safety "auto stop", backout timer, backout mode, power fail arm position and multi-vend

Versions

	AMI-1210/XX2 Online Version	AMI-1210/XX3 Integrated Field Connect Board Version
Designed for:	OPUSeries	Overture, and readers that utilize the MT-280 board
Communications:	Serial to IO100	Dry contact I/O
Field connect I/O kit:	Optional kit	Included
Digital I/O:	Yes	No
Analog I/O:	No	Yes

Options

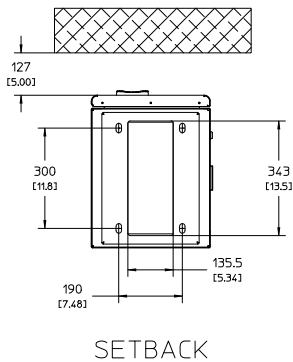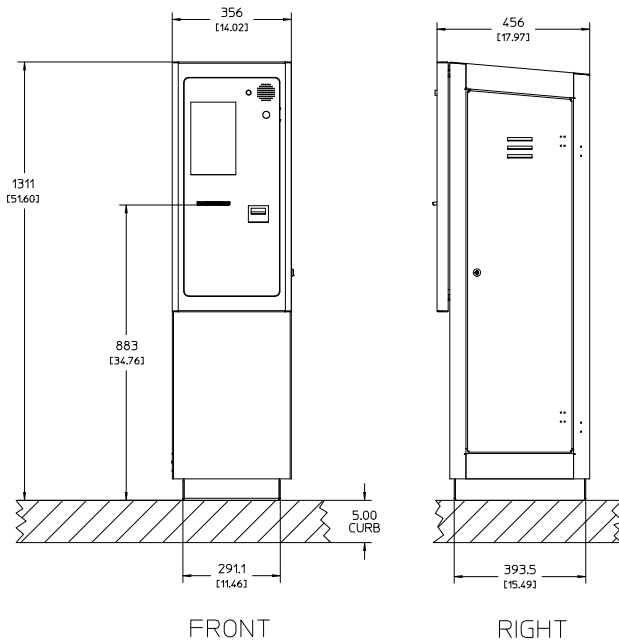|	
A-0110/000-5000	Heater Kit required for temperatures below 0°F
A-0110/0S0-0100	Left-hand to Right-hand Field Conversion Kit
A-0110/000-1000	Door Switch Kit
A-0110/000-8000	Audible Alarm

Entry Station

OVERVIEW

The Amano ONE Entry Station delivers a simplified, yet powerful solution for managing access and revenue control in facilities of any size. The device issues 2D barcode tickets and facilitates proximity, barcode, pre-paid, and frictionless credentials.

The Entry Station offers enhanced customer convenience through intuitive user guidance, a large touchscreen display, and a built-in call center. The device communicates with the Amano ONE cloud platform for simplified deployment and seamless updates, accelerated transactions, and reliable performance.

FEATURES

- Intelligent QR barcode with mobile pay option
- TCP/IP network connectivity
- Intercom and camera for built-in call center
- Proximity access options
- Bluetooth reader options
- Touchless wave sensor ticket issue option
- Modular USB components for simplified service
- Accelerated processing and transaction speeds
- Automatic deployment of updates through the cloud
- Communicates with Amano ONE cloud-based software

AMANO
ONE

Front

356 [14.02]
1311 [51.60]
883 [34.76]
291.1 [11.46]
5.00 CURB

FRONT

Right

456 [17.97]
393.5 [15.49]

RIGHT

Setback

127 [5.00]
300 [11.8]
343 [13.5]
135.5 [5.34]
190 [7.48]

SETBACK

Recommendation only.
Installation requirements may vary.

Specifications

COMPLIANCE	
RoHS Compliant	
Meets ADA (Americans with Disabilities Act) requirements	

ELECTRICAL	
Operational:	1.5A @120V full load, when heater is not running 8.2A when heater is running
Power Source:	120 VAC, 60 Hz, 15A circuit protection

TIME CONTROL
Real-time clock synchronization with host computer

ENVIRONMENT	
Temperature:	-40°C ~ 55°C Ambient
Humidity:	10% ~ 95% (non-condensing)

HOUSING	
Heavy-duty, 14-gauge steel construction, weather gasketing, lockable door	
Height:	51.6" (131.1 cm)
Width:	14.0" (35.6 cm)
Depth:	19.18" (48.7 cm)
Weight:	140 lbs. (63.5 kg)
Finish (Standard):	Textured powder coat finish Amano EN75 Light Gray (RAL#7047) Custom color available upon manufacturer approval

DISPLAY	
Graphic color 10" LCD with backlight	
Height:	8.5" (21.59 cm)
Width:	5.3" (13.46 cm)
Display Buttons	Press Here for Ticket, Help

BARCODE SCANNER	
Opening:	60mm x 50mm
Barcode Types:	1D (Linear) and 2D (QR)
Ambient Light:	Total darkness to 9,000 ft.-candles (96,900 LUX)

TICKET READER/ENCODING MECHANISM
Thermal printer with 1550' paper roll, each roll capable of printing up to 5500 tickets
Encodes 2D data matrix barcode data
Reads all accepted 1D and 2D data matrix barcode tickets and passes

INTERCOM/CAMERA
Integrated IP intercom and camera
Compatible with many other third-party intercom devices

OPTIONAL KITS
Touchless Ticket Issue Sensor
Integrated Proximity Access Reader
Various contract readers available, including Bluetooth

Specifications are approximate and are subject to change without notice.

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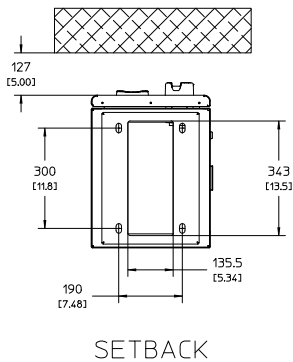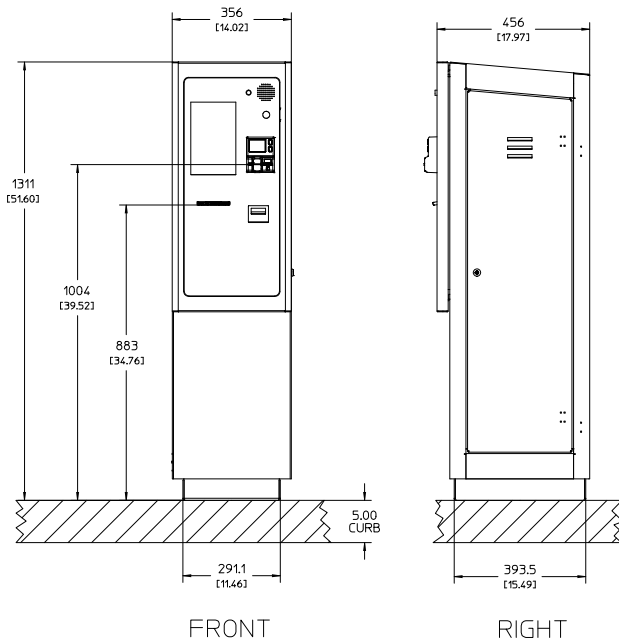
Exit Station
Credit Card Option

OVERVIEW

The Amano ONE Credit Card Exit Station delivers a simplified, yet powerful solution for managing access and revenue control in facilities of any size. The device processes 2D barcode tickets from Amano ONE Entry and Pay-on-Foot Stations, facilitates proximity, barcode, pre-paid, and frictionless credentials, and manages payments via credit card, validation, and mobile options.

The Exit Station offers enhanced customer convenience through intuitive user guidance, a large touchscreen display, and a built-in call center. The device communicates with the Amano ONE cloud platform for simplified deployment and seamless updates, accelerated transactions, and reliable performance.

FEATURES

- Magstripe and P2PE EMV-ready MSR/Chip terminals
- Contactless credit card options for NFC, Apple Pay, and Google Pay
- Intelligent QR barcode with mobile pay option
- TCP/IP network connectivity
- Intercom and camera for built-in call center
- Proximity access options
- Bluetooth reader options
- Modular USB components for simplified service
- Accelerated processing and transaction speeds
- Automatic deployment of updates through the cloud
- Communicates with Amano ONE cloud-based software

FRONT   RIGHT

SETBACK

Recommendation only.
Installation requirements may vary.

Specifications

COMPLIANCE
RoHS Compliant

Amano ONE Exit Stations do not store credit card data

Meets ADA (Americans with Disabilities Act) requirements

ELECTRICAL
Operational:	1.5A @120V full load, when heater is not running 8.2A when heater is running
Power Source:	120 VAC, 60 Hz, 15A circuit protection

TIME CONTROL
Real-time clock synchronization with host computer

ENVIRONMENT
Temperature:	-40°C ~ 55°C Ambient
Humidity:	10% ~ 95% (non-condensing)

HOUSING
Heavy-duty, 14-gauge steel construction, weather gasketing, lockable door

Height:	51.6" (131.1 cm)
Width:	14.0" (35.6 cm)
Depth:	19.18" (48.7 cm)
Weight:	140 lbs. (63.5 kg)
Finish (Standard):	Textured powder coat finish Amano EN75 Light Gray (RAL#7047) Custom color available upon manufacturer approval

DISPLAY
Graphic color 10" LCD with backlight

Height:	8.5" (21.59 cm)
Width:	5.3" (13.46 cm)
Display Buttons	Lost Ticket, Receipt, Help

BARCODE SCANNER
Opening:	60mm x 50mm
Barcode Types:	1D (Linear) and 2D (QR)
Ambient Light:	Total darkness to 9,000 ft.-candles (96,900 LUX)

TICKET READER/ENCODING MECHANISM
Thermal printer with 1550' paper roll

Encodes 2D data matrix barcode data

Reads all accepted 1D and 2D data matrix barcode tickets, validation coupons, and passes

INTERCOM/CAMERA
Integrated IP intercom and camera

Compatible with many other third-party intercom devices

OPTIONAL KITS
Integrated Proximity Access Reader

Various contract readers available, including Bluetooth

Specifications are approximate and are subject to change without notice.

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AMANO
ONE

AMANO McGANN

Amano ONE
Series

AMANO McGANN
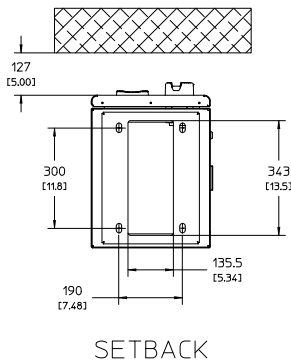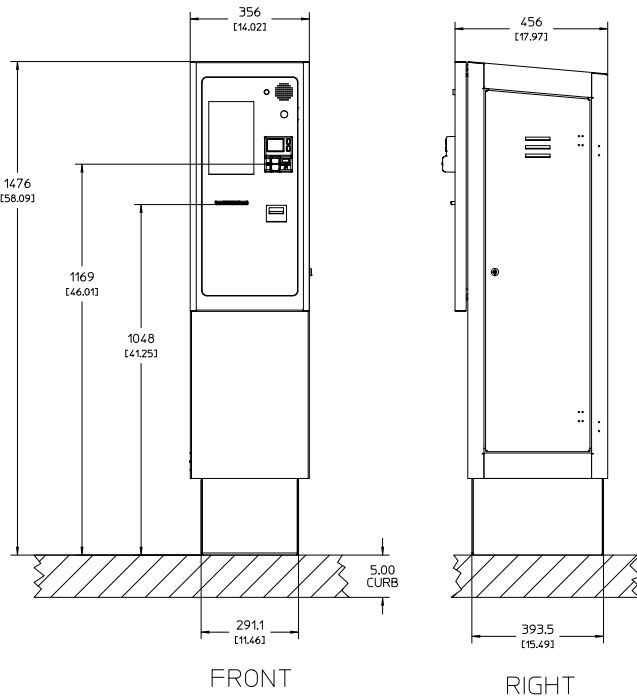
Pay-on-Foot Station
Credit Card

OVERVIEW

The Amano ONE Credit Card Pay-on-Foot Station delivers credit card acceptance in strategic locations of your facility for an expedited exit process. The device processes 2D barcode tickets from Amano ONE Entry Stations and manages payments via credit card and validation options.

The Pay-on-Foot Station offers enhanced customer convenience through intuitive user guidance, a large touchscreen display, and a built-in call center. The device communicates with the Amano ONE cloud platform for simplified deployment and seamless updates, accelerated transactions, and reliable performance.

FEATURES

- Magstripe and P2PE EMV-ready MSR/Chip terminals
- Contactless credit card options for NFC, Apple Pay, and Google Pay
- Intelligent QR barcode with mobile pay option
- TCP/IP network connectivity
- Intercom and camera for built-in call center
- Modular USB components for simplified service
- Accelerated processing and transaction speeds
- Automatic deployment of updates through the cloud
- Communicates with Amano ONE cloud-based software

AMANO ONE

FRONT

RIGHT

SETBACK

Recommendation only.
Installation requirements may vary.

Specifications

COMPLIANCE

RoHS Compliant

Amano ONE Pay-on-Foot Stations do not store credit card data

Meets ADA (Americans with Disabilities Act) requirements

ELECTRICAL

Operational:	1.5A @120V full load, when heater is not running 8.2A when heater is running
Power Source:	120 VAC, 60 Hz, 15A circuit protection

TIME CONTROL

Real-time clock synchronization with host computer

ENVIRONMENT

Temperature:	-40°C ~ 55°C Ambient
Humidity:	10% ~ 95% (non-condensing)

HOUSING

Heavy-duty, 14-gauge steel construction, weather gasketing, lockable door

Height:	51.6" (131.1 cm)
Width:	14.0" (35.6 cm)
Depth:	19.18" (48.7 cm)
Weight:	140 lbs. (63.5 kg)
Finish (Standard):	Textured powder coat finish Amano EN75 Light Gray (RAL#7047) Custom color available upon manufacturer approval

DISPLAY

Graphic color 10" LCD with backlight

Height:	8.5" (21.59 cm)
Width:	5.3" (13.46 cm)
Display Buttons	Lost Ticket, Receipt, Help

BARCODE SCANNER

Opening:	60mm x 50mm
Barcode Types:	1D (Linear) and 2D (QR)
Ambient Light:	Total darkness to 9,000 ft.-candles (96,900 LUX)

TICKET READER/ENCODING MECHANISM

Thermal printer with 1550' paper roll

Encodes 2D data matrix barcode data

Reads all accepted 1D and 2D data matrix barcode tickets, validation coupons, and passes

INTERCOM/CAMERA

Integrated IP intercom and camera

Compatible with many other third-party intercom devices

Specifications are approximate and are subject to change without notice.

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AMANO
ONE

AMANO McGANN

Amano ONE
Series

Parking Management Platform

OVERVIEW

Amano ONE is a cloud-based, comprehensive back-office PARCS solution. Web-based UI and powerful, responsive design allows users to manage parking operations from any mobile device with best-in-class reporting, expedited access, and rapid system processing speeds.

FEATURES

- Cloud-based software deployment
- Responsive design, no apps required
- Portfolio management
- Multi-credential access
- Quick-Scan onboarding
- Seamless, automatic updates
- Dynamic auto-scaling
- 24/7 AWS monitoring
- Comprehensive, customizable reporting
- Accelerated processing
- Built-in call center
- Mobile payments
- System notifications
- Simplified rate programing with built-in testing
- Real-time, intuitive dashboards
- Real-time device status
- One-click access to all system operations
- Self-guided training
- Third-party integrations, we've got Swagger!
- Communicates with Amano ONE devices

Amano ONE
Series

Parking Management Platform
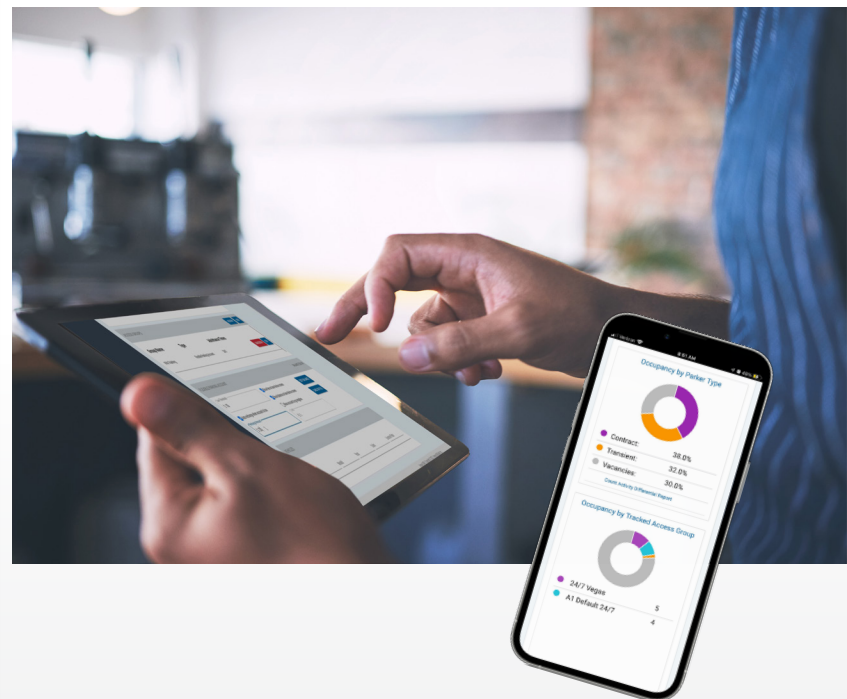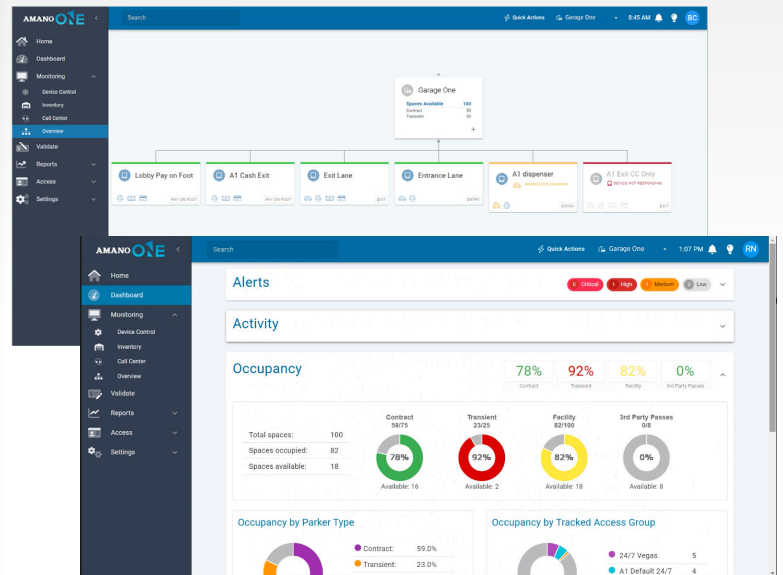
BUILT-IN CALL CENTER

Deliver enhanced customer support with Amano ONE's native call center. Parking operations or support personnel can utilize the camera and VoIP intercom to easily respond to calls from any web-enabled device.
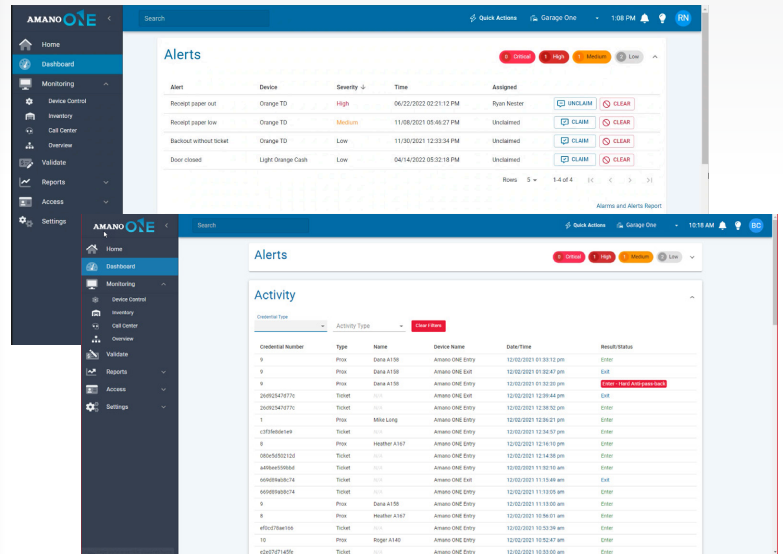
FEATURES

- View device status
- View transaction details
- Apply discounts
- Change parker status
- Push new fees
- Vend gates
- Print tickets
- Show live device screen
- Push credentials, validations, and rates
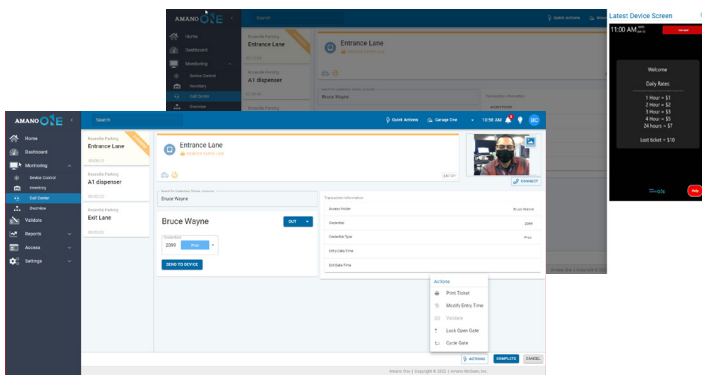
INTUITIVE, INTERACTIVE DASHBOARDS

Dashboard overviews put important information at your fingertips with real-time activity, revenue, and occupancy views paired with actionable alerts. Live activity dashboards allow you to take immediate action on lane interactions.

MOBILE PAYMENTS

Mobile Payments are as simple as scan-and-pay with Amano ONE. Patrons simply scan their Amano ONE ticket with their smartphone to automatically open a browser with the payment website.

FEATURES

- View parking fee
- Apply virtual validations
- Process secure payment
- Email receipt

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