

# Mayor and Council Communication

**DATE:** 02/25/25

**M&C FILE NUMBER:** M&C 25-0128

**LOG NAME:** 04CENTRALSQUARE CAD ROUTING SERVERS, TRAINING, EMS LICENSE SUB

## **SUBJECT**

(ALL) Authorize Execution of the Fifteenth Amendment to City Secretary Contract Number 48482 for the Computer Aided Dispatch System Software Support Agreement with CentralSquare Technologies LLC to Add the Routing Servers for the Computer Aided Dispatch Disaster Recovery, Test, Training and Production Environments in the Amount of \$31,305.00; Annual Training in the Amount of \$10,500.00; an Additional Amount of \$121,420.00 to Maintain Desktop, Mobile, and ProQA Integration Annual License Subscription to Support the Addition of MedStar, for a Total Recurring Annual Amount of \$1,363,517.36 for the Fort Worth Fire and Police Departments through the Information Technology Solutions Department

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## **RECOMMENDATION:**

It is recommended that City Council authorize the execution of the fifteenth amendment to City Secretary Contract Number 48482, for the Computer Aided Dispatch System Software Support Agreement with CentralSquare Technologies LLC to add the routing servers for the Computer Aided Dispatch Disaster Recovery, Test, Training and Production Environments in the amount of \$31,305.00; annual training in the amount of \$10,500.00; an additional amount of \$121,420.00 to maintain Desktop, Mobile, and ProQA Integration annual license subscription to support the addition of MedStar, for a total recurring annual amount of \$1,363,517.36 for the Fort Worth Fire and Police Departments through the Information Technology Solutions Department.

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## **DISCUSSION:**

On January 23, 2007, City Council approved Mayor and Council Communication (M&C) C-21944 for a Computer Aided Dispatch (CAD) and Station Alerting System with CentralSquare Technologies LLC (formerly TriTech Software Systems) for an initial cost of \$6,840,000.00. City Secretary Contract (CSC) 48482 was executed January 31, 2007.

On November 13, 2018, City Council approved M&C P-12272 to amend the CentralSquare (TriTech) agreement for up to \$800,000.00 annually for software and license fees, training, and software maintenance for the CAD system, Station Alerting System, Mobile Data and Records Management System.

On August 12, 2022, the City executed City Secretary Contract (CSC) 48482 Amendment No. 4 to increase the CentralSquare CAD system software support services to \$826,881.53 annually and add CrimeView Dashboard software for \$18,797.80. The total annual contract amount was \$845,679.33.

CSC 48482 Amendment No. 5 executed August 23, 2022, added Standard Livescan publisher License Fee and professional services in the amount of \$19,250.36 and recurring maintenance fee of \$2,090.36 for Municipal Court. The new annual contract amount was \$867,020.05.

CSC 48482 Amendment No. 6 added \$17,355.00 for professional services for Enterprise Records Training System Scale Out for the Police Department. Following execution of CSC 48482-A6 on February 13, 2023, the new annual contract amount was \$884,375.05.

On May 1, 2023, the City executed CSC 48482 Amendment No. 7 to add Enterprise CAD ASAP Interface annual subscription at the cost of \$1,471.44. The new annual contract amount was \$885,846.49.

June 27, 2023, City Council authorized M&C 23-0525, for the execution of CSC 48482 Amendment No. 8 to implement CentralSquare Unify Hub software with an initial cost of \$157,852.50 and recurring costs of \$87,400.00 annually. On June 29, 2023, the City executed CSC 48482-A8 to add Unify Hub software for a new total annual contract amount of \$1,131,098.99.

On September 26, 2023, City Council approved M&C 23-0788 to request authorization to execute CSC 48482 Amendment No. 9 to increase the amount of annual CAD support services to \$893,692.36 and add Mobile CAD licenses in the amount of \$206,600.00, with four (4) one-year renewal options, for the new total contract amount of \$1,131,098.99.

On November 1, 2023, the City executed CSC 48482 Amendment No. 10 to add Professional Services and Livescan Publisher maintenance in the amount of \$5,547.00. On December 12, 2023, the City executed CSC 48482-A11 to add Enterprise Mobile Test or Training System in the amount of \$11,930.00.

On April 7, 2024, the City executed CSC 48482 Amendment No. 12 to add Public Safety GIS/Analytics services for \$43,875.00. On August 30, 2024, the City executed CSC 48482 Amendment No. 13 for Public Safety Consulting for a one-time cost of \$27,690.00.

On December 10, 2024, the City executed CSC 48482 Amendment No. 14 to increase the total annual spend authority to \$1,200,292.36 to purchase additional Enterprise Mobile Test or Training system and Enterprise CAD licenses.

This M&C is to request authorization to execute CSC 48482 Amendment No. 15 to add Annual Training, Routing Servers for CAD Disaster

Recovery Environments, Desktop and Mobile CAD, and ProQA Integration licenses which will support the addition of MedStar in the amount of \$163,225.00. Upon approval and execution of the amendment, the total recurring annual amount will be \$1,363,517.36.

CentralSquare Technologies LLC is the documented sole source provider for support and maintenance to the existing City of Fort Worth Fire Department and Police Department Computer-Aided-Dispatch system.

Funding is budgeted in the Other Contractual Services account within the Info Technology Systems Fund for the ITS Public Safety Apps Department.

**BUSINESS EQUITY:** A waiver of the Business Equity goal for subcontracting requirements was requested, and approved by DVIN, in accordance with the applicable Ordinance, because the purchase of goods or services is from a sole source where subcontracting or supplier opportunities are negligible.

**ADMINISTRATIVE CHANGE ORDER:** An administrative change order or increase may be made by the City Manager up to the amount allowed by relevant law and the Fort Worth City Code and does not require specific City Council approval as long as sufficient funds have been appropriated.

**AGREEMENT TERMS:** Upon City Council approval, this agreement shall begin upon execution of CSC 48482 Amendment No. 15 by the Deputy City Manager and expires September 30, 2025. The agreement may be renewed for three additional one-year renewal terms beginning October 1, 2025.

**RENEWAL OPTIONS:** The agreement may be renewed at the City's option for three (3) additional one-year renewal terms beginning October 1, 2025, per M&C 23-0788 approved on September 26, 2023. This action does not require specific City Council approval provided that the City Council has appropriated sufficient funds to satisfy the City's obligations during the renewal term.

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**FISCAL INFORMATION / CERTIFICATION:**

The Director of Finance certifies that funds are available in the current operating budget, as previously appropriated, in the Info Technology Systems Fund to support the approval of the above recommendation and execution of the amendment. Prior to any expenditure being incurred, the Information Technology Solutions Department has the responsibility to validate the availability of funds.

**Submitted for City Manager's Office by:** Mark McDaniel

**Originating Business Unit Head:** Kevin Gunn 2015

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