

Mayor and Council Communication

DATE: 01/27/26

M&C FILE NUMBER: M&C 26-0063

LOG NAME: 04AMEND CENTRALSSQUARE CONTRACT FOR CAD, MOBILE AND RMS

SUBJECT

(ALL) Authorize Execution of Amendment to Agreement with CentralSquare Technologies, LLC, to Increase Contract Amount by \$889,222.64 for a Revised Annual Contract Amount Up to \$2,252,740.00 for the Purchase of Additional Products and Services for the Computer Aided Dispatch, Mobile, and Records Management Systems and to Add Four One-Year Renewal Options at a Five Percent Annual Increase for the Information Technology Solutions Department

RECOMMENDATION:

It is recommended that the City Council authorize execution of an amendment to City Secretary Contract No. 48482 with CentralSquare Technologies, LLC, in the amount of \$889,222.64 for a revised annual contract amount up to \$2,252,740.00, for the purchase of additional products and services for the Computer Aided Dispatch, Mobile, and Records Management systems and add four one-year renewal options at a five percent annual increase for the Information Technology Solutions Department.

DISCUSSION:

On January 23, 2007, City Council approved Mayor and Council Communication (M&C) C-21944 to authorize execution of agreements with TriTech Software Systems for a new Computer Aided Dispatch (CAD) and Station Alerting system in a combined amount not to exceed \$4,980,000.00 to replace the City's existing VisiNet software suite. City Secretary Contract (CSC) No. 34842, a System Purchase Agreement, and CSC No. 48482, a Software Support Agreement, were executed January 31, 2007 for initial implementation and the first year of annual maintenance.

On December 15, 2009, City Council approved M&C P-11074 to authorize execution of an amendment to CSC 48482, the System Support Agreement, to add four additional, one-year renewal options in an annual amount up to \$486,465.00.

On August 20, 2013, City Council approved M&C P-11569 to authorize execution of a Sole Source Purchase Agreement in an annual amount up to \$480,225.00. This M&C was utilized for purchase of additional support and maintenance of the existing VisiNet software suite under CSC 34842, the System Purchase Agreement.

On December 13, 2016, City Council approved M&C C-28048 to authorize execution of amendments to the System Purchase Agreement and the System Support Agreement, in a combined amount of \$978,817.00, for the upgrade and purchase of a Records Management System (RMS) for the Police Department.

On September 12, 2017, City Council approved M&C C-28364 to authorize execution of an amendment to CSC 34842, the System Purchase Agreement, for the purchase of additional software licensing and annual support in the amount of \$343,664.00 for the Police Department's RMS.

On November 13, 2018, City Council approved M&C P-12272 to authorize execution of an amendment to CSC No. 48482, the Software Support Agreement, to add four (4) additional, one-year renewal options in an annual amount up to \$800,000.00 for the purchase of annual software and licensing fees for the CAD, Station Alerting System, Mobile Data, and Records Management systems.

On September 16, 2021, the City executed an Assignment to transfer all agreements between TriTech Software Systems and the City to CentralSquare Technologies, LLC (CentralSquare), as a result of the 2020 merger and acquisition by CentralSquare.

On June 27, 2023, City Council approved M&C 23-0525 to authorize execution of an amendment to CSC No. 48482, the Software Support Agreement, for a one-time purchase of \$157,852.50 and increase the annual amount by \$87,400.00 for the purchase of CentralSquare Unify Hub software.

On September 26, 2023, City Council approved M&C 23-0788 to authorize execution of an amendment to CSC No. 48482, the Software Support Agreement, to increase the annual contract amount to a revised annual amount up to \$1,100,292.36, for the purchase of additional support and to add mobile licenses.

On February 25, 2025, City Council approved M&C 25-0128 to authorize execution of an amendment to CSC No. 48482, the Software Support Agreement, to increase the annual contract amount to a revised annual amount up to \$1,363,517.36, for the purchase of additional licenses needed for the creation of Fire Emergency Medical Services (EMS) and for the purchase of routing servers.

This M&C requests authorization to increase the annual contract amount for the purchase of CentralSquare CAD Advisor remote managed services and Enterprise Clustering/SQL Server AlwaysON configuration and annual maintenance. The purchase of CentralSquare CAD Advisor will provide dedicated, proactive system administration support for the CAD and Mobile environments. This purchase will also support proactive system health monitoring, product life-cycle management, and advisory support to reduce the frequency and impact of system outages. The purchase of SQL Server AlwaysON provides high availability and disaster recovery for mission-critical public safety database infrastructure and

ensures continuous database availability for all users.

A Chapter 252 exemption request related to this agreement was reviewed and approved by the City Attorney's Office as a sole source.

Funding is budgeted in the Other Contractual Services account within the Info Technology Systems Fund for the Information Technology Solutions Department.

ADMINISTRATIVE CHANGE ORDER – An administrative change order or increase may be made by the City Manager up to the amount allowed by relevant law and the Fort Worth City Code and does not require specific City Council approval as long as sufficient funds have been appropriated.

AGREEMENT TERMS – Upon City Council approval and execution of the amendment, the current term of the agreement shall expire September 30, 2026.

RENEWAL OPTIONS – This agreement may be renewed for four additional one-year renewal terms. For clarity, the agreement has been renewed for nineteen renewal terms with the nineteenth renewal expiring on September 30, 2026. This action does not require specific City Council approval provided that the City Council has appropriated sufficient funds to satisfy the City's obligations during the renewal term.

FISCAL INFORMATION / CERTIFICATION:

The Director of Finance certifies that upon approval of the recommendation, funds are available in the current operating budget, as previously appropriated, in the Info Technology Systems Fund. Prior to an expenditure being incurred, the Information Technology Solutions Department has the responsibility to validate the availability of funds.

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