

Mayor and Council Communication

DATE: 09/28/21

M&C FILE NUMBER: M&C 21-0752

LOG NAME: 13PCRITICAL START SOFTWARE ITS ADK

SUBJECT

(ALL) Authorize the Execution of a Service Agreement with Critical Start, Inc. Utilizing Texas Department of Information Resources Cooperative Contract DIR-TSO-4074 for Implementation, Configuration, Software Support, and Related Services in an Annual Amount of \$186,250.00 with Five Renewal Options in the Same Annual Amount for the Information Technology Solutions Department

RECOMMENDATION:

It is recommended that City Council authorize the execution of a service agreement with Critical Start, Inc. utilizing Texas Department of Information Resources cooperative contract DIR-TSO-4074 for implementation, configuration, software support, and related services in an annual amount of \$186,250.00 with five renewal options in the same annual amount for the Information Technology Solutions Department.

DISCUSSION:

Critical Start, Inc. will provide implementation, configuration, and continued cyber security support services for the City of Fort Worth's (City) Security Information and Event Management (SIEM) systems in order to replace the current system and add additional monitoring services. This project will provide for extended accessible storage, increase our incident response capabilities and provide in depth historical details and trends to better scope future IT efforts.

Request for Offer DIR-TSO-TMP-398 was published on February 16, 2017 and responses were opened on March 16, 2017.

PRICE ANALYSIS - The Department of Information Resources (DIR) contract offers fixed discounts. Staff reviewed the pricing and determined it to be fair and reasonable.

COOPERATIVE PURCHASE - State law provides that a local government purchasing an item under a cooperative purchasing agreement satisfies any state law requiring that the local government seek competitive bids for purchase of the item. DIR contracts are competitively bid to increase and simplify the purchasing power of government entities across the State of Texas.

OFFICE OF BUSINESS DIVERSITY (OBD): A waiver of the goal for M/WBE subcontracting requirements is approved by the OBD, in accordance with the BDE Ordinance, because the application of the purchase of goods or services is from sources where sub-contracting or supplier opportunities are negligible.

AGREEMENT TERM - Upon City Council's approval, this agreement will commence upon execution and expire on January 24, 2022 in accordance with the DIR contract.

SUCCESSOR CONTRACTS - The City will initially use the DIR Contract to make purchases authorized by this Mayor and Council Communication (M&C). The Cooperative Contract is set to expire on January 24, 2023. If DIR-TSO-4074 is extended, this M&C authorizes the City to purchase similar equipment and supplies under the extended contract. If DIR-TSO-4074 is not extended but DIR executes a new cooperative contract with Critical Start, Inc. and with substantially similar terms, this M&C authorizes the City to purchase the equipment and supplies under the new DIR contract. If this occurs, in no event will the City continue to purchase goods and services under the new agreement for more than 4 years without seeking Council approval.

RENEWAL OPTIONS - This agreement may be renewed for five (5) one-year renewals in accordance with DIR-TSO-4074 or applicable successor contract. This action does not require specific City Council approval provided that the City Council has appropriated sufficient funds to satisfy the City's obligations during the renewal term.

FISCAL INFORMATION / CERTIFICATION:

The Director of Finance certifies that funds are available in the current operating budget, as previously appropriated, in the participating departments' Operating Funds to support the approval of the above recommendation and execution of the purchase agreement. Prior to an expenditure being made, the participating departments have the responsibility to validate the availability of funds.

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