

City of Fort Worth, Texas

Mayor and Council Communication

DATE: 08/12/25 M&C FILE NUMBER: M&C 25-0657

LOG NAME: 02AWARDING COLD WEATHER SHELTERING SERVICES

SUBJECT

(ALL) Authorize Execution of Agreement with WhenWeLove in an Amount Up to \$200,000.00 for Cold Weather Sheltering Operations and Authorize Three Annual Renewal Options in a Combined Amount Up to \$600,000.00

RECOMMENDATION:

It is recommended that the City Council:

1. Authorize the City Manager or his designee to execute an agreement with WhenWeLove in an amount up to \$200,000.00 for a term commencing October 1, 2025 and terminating September 30, 2026 for cold weather sheltering operations;
2. Authorize the City Manager or his designee to renew the agreement for Fiscal Years 2027, 2028 and 2029 with WhenWeLove in an amount up to \$600,000.00 for cold weather sheltering operations dependent on funds being appropriated for Homeless Strategies; and
3. Authorize the City Manager or his designee to amend the agreement if necessary to achieve program goals provided the amendment is within the scope of the program and in compliance with City policies and applicable laws and regulations.

DISCUSSION:

To prevent cold weather-related deaths among the unsheltered homeless population, the City of Fort Worth funds cold weather overflow sheltering operations.

Cold weather overflow sheltering operations are on standby when the weather is predicted to meet one of these triggers for three consecutive overnight hours:

- Temperature below 40 in wet conditions
- Temperature below 35 in dry conditions
- Wind chill of 32 degrees

When one of these triggers is met, WhenWeLove goes on standby to determine if all regular emergency shelter beds are utilized. If all regular emergency shelter beds are full, WhenWeLove and Homeless Strategies activate cold weather sheltering operations. WhenWeLove will provide staffing for at least 200 cold weather emergency overflow beds as needed and will oversee an intake process and coordinate with Trinity Metro to take clients to overflow shelter. WhenWeLove then oversees the sheltering operation which includes: answering an overnight phone for hospital and first responder drop-offs, directing clients to a cot, waking clients for breakfast and coordinating with transportation for drop-offs in the East Lancaster shelter area.

RENEWAL OPTIONS: The agreements may be renewed for up to three (3) one-year renewal terms, at the City's option. This action does not require specific City Council approval provided that the City Council has appropriated sufficient funds to satisfy the City's obligations during the renewal period.

Funding will be budgeted in Other Contractual Services account within the General Fund for Fiscal Year 2026.

This contract was approved by the Legal Department for a waiver per the Chapter 252 exemption, for services necessary to preserve or protect the public health or safety of the City of Fort Worth's residents.

FISCAL INFORMATION / CERTIFICATION:

The Director of Finance certifies that upon approval of the above recommendations and adoption of the Fiscal Year 2026 Budget by the City Council, funds will be available in the Fiscal Year 2026 operating budget, as appropriated, in the General Fund. Prior to an expenditure being incurred, the City Manager's Office has the responsibility to validate the availability of funds.

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