No. 23-0749

#### To the Mayor and Members of the City Council

#### **September 19, 2023**

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#### SUBJECT: MONTHLY DEVELOPMENT ACTIVITY REPORT

This Informal Report is in response to the City Council's request to receive a monthly update on development activity within the City and the measures staff are using to improve the development process. Staff also generates a monthly report to keep the Council informed of the volume of development activity, process improvements and staff's performance in implementing changes and improving the delivery of plan review and permits. This activity report consists of metrics associated with building permits, infrastructure, stormwater development, and water development plan review. It provides updates on continuous development process improvement efforts. The monthly Development Activity Report is attached for your use and information. The following highlights are for the month of August 2023:

#### August 2023 Highlights

#### **Building Permits**

| Permits  | Aug<br>2023* | July<br>2023 | Mo - Mo<br>Difference | Aug<br>2022 | Yr - Yr<br>Difference |
|--|--------------|--------------|-----------------------|-------------|-----------------------|
| New Commercial Permits Issued                                | 105          | 262          | -60%                  | 137         | -23%                  |
| New Multifamily Permits Issued (1)                           |              | 22           | -91%                  | 31          | -94%                  |
| New Detached Multifamily Permits Issued (2)                  | 3            | 142          | <b>-9</b> 8%          | 0           | N/A                   |
| New Residential Dwelling Permits Issued (3)                  | 768          | 679          | 13%                   | 636         | 21%                   |
| Total New Permits Issued (4)                                 | 773          | 1105         | -30%                  | 862         | -10%                  |
| Total Commercial Valuation (\$ Millions)                     | \$188M       | \$157M       | 20%                   | \$337M      | -44%                  |
| New Commercial Permit Apps Received (5)                      | 22           | 18           | 22%                   | 42          | -48%                  |
| New Multi-family & Detached Multi-family<br>Apps Received(5) | 48           | 43           | 12%                   | 0           | N/A                   |
| New Residential Dwelling Apps Received (5)                   | 489          | 545          | -10%                  | 490         | 0%                    |

\* Data as of September 1, 2023

(1) Includes apartments and Commercial Townhouse apartments

(2) Includes detached multifamily (i.e. single family for rent) properties- Data tracked as of Jan 2022

(3) Includes duplexes, townhomes on a single lot, single family and single family model homes (excludes Pool/Spa and Non-

Dwelling Strucures)

(4) Excludes New Non-Dwelling Structures and Pool/Spa

(5) New Commercial, New Multi-family & Detached Multi-family and New Residential Dwelling applications received only includes new building permit applications

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#### SUBJECT: MONTHLY DEVELOPMENT ACTIVITY REPORT

#### **Development Support Services**

- The Overall Customer Service Satisfaction was 85% for either Very Positive or Somewhat Positive for August 2023, based on 50 out of 59 responses. This is down from 88% for either Very Positive or Somewhat Positive for July 2023, based on 66 out of 75 responses. Out of 54 respondents 21 people provided feedback. Majority of the feedback was positive. However, it was also noted that the the online permit application was not intuitive and staff responses to customers were not consistant. Refer to Chart A and Chart B, below.
- In August 2023, 2 customers responded, of the responses one was extremely helpful and the other was neutral to the Inspection team customer service survey.



#### Chart A shows survey responses for August 2023.



Chart B Overall, how would you rate the quality of your customer service experience?



#### FORT WORTH, TEXAS

No. 23-0749

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#### To the Mayor and Members of the City Council

#### **September 19, 2023**



#### SUBJECT: MONTHLY DEVELOPMENT ACTIVITY REPORT

X-Team Building Plan Review

| X-Team Activity         | Aug<br>2023* | Jul<br>2023 | Mo - Mo<br>Difference | Aug<br>2022 | Yr - Yr<br>Difference |
|-------------------------|--------------|-------------|-----------------------|-------------|-----------------------|
| X-Team Applications     | 14           | 14          | 0%                    | 17          | -18%                  |
| Conferences Held        | 18           | 11          | 64%                   | 14          | 29%                   |
| Building Permits Issued | 20           | 12          | 67%                   | 35          | -43%                  |

\* Data as of Sep 1, 2023

| YTD 2023* | CY 2022   | CY 2021                                  | Total   |
|-----------|-----------|--|---|
| 115       | 183       | 139                                      | 437   |
| 97        | 136       | 68                                       | 301   |
| 155       | 573       | 228                                      | 956   |
|           | 115<br>97 | 115         183           97         136 | 115         183         139           97         136         68 |

Data as of Sep 1, 2023

As of September 1, 2023, there are 229 pending X-Team building permits. Of the 229 Pending X-Team permits 18 are in Initial Plan Review, 192 are Awaiting Client Reply, and 19 permits have been Approved with payment pending.

#### **Building Plan Review**

On September 1, 2023, the review times to first comment were as follows:

| Days to first review Commercial Plans  | Actual 9 Days | Goal 7 Days |
|--|---------------|-------------|
| Days to first review Residential Plans | Actual 4 Days | Goal 7 Days |

**Department-wide Building Permit Review** 

For August 2023, the average departmental review times to first comment were as follows:

| Days to first review Commercial Plans  | Average 5 Days | Goal 7 Days |
|--|----------------|-------------|
| Days to first review Residential Plans | Average 2 Days | Goal 7 Days |

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#### SUBJECT: MONTHLY DEVELOPMENT ACTIVITY REPORT

**Development Activity Applications** 

| Туре   | Aug<br>2023* | Jul<br>2023 | Mo - Mo<br>Change |
|--|--------------|-------------|-------------------|
| Building Permits**                           | 1,431        | 1,435       | -0.3%             |
| Infrastructure Plans                         | 74           | 54          | 37%               |
| Community Facility Agreement                 | 17           | 9           | 89%               |
| Platted Lots (Residential & Non-Residential) | 273          | 163         | 67%               |
| Plats  | 54           | 23          | 135%              |
| Zoning /Site Plans                           | 22           | 12          | 83%               |

\* Data as of Sept 1, 2023

\*\* Incl: New Commercial & Residential, Comm/Res Remodel, Comm/Res Accessory, Comm/Res Addition, Occupancy Change of Use, etc.

#### Business Process Improvement – Certificate of Occupancy Process

DSD has completed 24 out of the 31 total CO BPI recommendations. Seventeen (17) recommendations were due by September 30, 2022. All 17 are complete. There were 14 recommendations due by April 30, 2023. Of these 14, 8 are complete, 3 are 95% complete and 3 are 90% complete.

#### Business Process Improvement – Pre-Platting/Platting Process

DSD has completed 10 out of the 13 total Pre-Plat/ Platting BPI recommendations. Eleven (11) recommendations were due by March 31, 2023. Of these 11, 8 are complete, 1 is 99% complete, 2 are 90% complete. There are 2 recommendations due by September 30, 2023. Both of these are complete.

Please contact D.J. Harrell, Development Services Director, at 817-392-8032 or <u>Dalton.Harrell@fortworthtexas.gov</u> if you have any questions, concerns or comments.

David Cooke City Manager



# Development Activity Report

# 

# August 2023

## **INSIDE THIS EDITION**

| Building Permits                | 2  |
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| Development Process Improvement | 17 |
|                                 |    |

#### **Building Permit Comparison**



#### **New Single-Family Permits**



All data is in calendar year

#### New Multi-Family (MF) and Detached Multi-Family (DMF) Permits



#### New Multi-Family (MF) and Detached Multi-Family (DMF) Valuation



#### New Private Development, Non-Residential Commercial Permits\*



\* Excludes all New Multi-family (MF) and Detached Multi-family (DMF), Education, Institutional and Townhouse Apartments. Only new permits are included in this data set. Excludes additions and remodels.



#### New Private Development, Non-Residential Commercial Permit Valuation\*

\* Excludes all New Multi-family (MF) and Detached Multi-family (DMF), Education, Institutional, and Townhouse Apartments. Only new permits are included in this data set. Excludes additions and remodels.

#### **New Non-Residential Commercial Permits\***



\* Excludes Multi-family (MF) and Detached Multi-family (DMF), New Townhouse Apartments, addition, and remodel permits. Does include Education and Institutional new permits.



#### **New Non-Residential Commercial Permit Valuations\***

\* Excludes New Multi-family (MF), Detached Multi-family (DMF), and Townhouse Apartments, additions and remodels. All data is in calendar year.

#### **Total Commercial Valuation\***



\* Data includes new, additions, and remodel permits for all commercial types including MF, DMF, Education and Institutional. All data is in calendar year.

#### **Permit Valuation Comparison**

| Category        | Current<br>Month    | Prev.<br>Month | Difference<br>M-M | Prev.<br>Year | Diff. Y-Y<br>%      | Year to Date CY22 vs CY23 |                 | vs CY23   |
|-----------------|---------------------|----------------|-------------------|---------------|---------------------|---------------------------|-----------------|-----------|
|                 | Aug-23              | Jul-23         | %                 | Aug-22        | Aug 22 vs<br>Aug 23 | Jan-Aug<br>2023           | Jan-Aug<br>2022 | Diff      |
| New SF          | 763                 | 672            | +91               | 725           | +38                 | 4,460                     | 60 4,994        | -534      |
| Permits         | 703                 | 072            | +14%              | 725           | +5%                 | 4,400                     |                 | -11%      |
| New SF          | ¢444.6M             | \$117.5M       | +\$24.1M          | Φ447 4N4      | +\$24.5M            | \$841.8M                  | ¢040.0M         | -\$69.0M  |
| Value           | \$141.6M            | φτι7.3ΝΙ       | +21%              | \$117.1M      | +21%                | <b>Φ04 Ι.ΟΙ</b> ΙΙ        | \$910.8M        | -8%       |
| New             | 105                 | 284            | -179              | 139           | -34                 | 1 296                     | 1 500           | -142      |
| Comm<br>Permits | 105                 | 204            | -63%              | 139           | -24%                | 1,386                     | 1,528           | -9%       |
| New<br>Comm     | ¢100 4M             | ¢157 0M        | -\$47.63M         | ¢060 2M       | -\$152.9M           |                           | \$2.0B          | -\$738.8M |
| Value           | \$109.4M \$157.0M - | -30%           | \$262.3M          | -58%          | \$1.2B              | <b>ΦΖ.UD</b>              | -37%            |           |

#### Large Commercial Projects\*

| August Large Commercial Projects |                     |  |   |              |  |
|----------------------------------|---------------------|--|---|--------------|--|
| Address                          | Council<br>District | Project Name                                 | Work Description  | Valuation    |  |
| 503 Bryan Ave                    | 9                   | The Noblemen Hotel                           | Change of Use with Remodel of<br>Firehouse 5 into Hotel                       | \$26,950,000 |  |
| 5001 Mesa<br>Springs Dr          | 6                   | JPS Medical Home<br>Southwest                | New Commercial Construction of<br>Medical Office Clinic                       | \$20,886,554 |  |
| 4500 Amon Carter<br>Blvd         | 5                   | Mod Lite                                     | Mod Lite Commercial Remodel of Office Bldg                                    |              |  |
| 4525 W Bailey<br>Boswell Rd      | 7                   | Sprouts Farmers Market                       | New Commercial Construction of<br>Grocery Store                               | \$6,750,000  |  |
| 6401 NW Loop<br>820 Fwy          | 7                   | Hampton Inn & Suites                         | New Commercial Construction of<br>Five Story 85 Room Hotel                    | \$6,000,000  |  |
| 5353 Liberty Way                 | 7                   | UPS Independence Liberty<br>Way Staging Lot  | Commercial Remodel of UPS Facility  | \$5,825,475  |  |
| 1753 Chaplin Dr                  | 7                   | Verizon FENS Staging &<br>Integration Haslet | Commercial Remodel of Warehouse   | \$5,000,000  |  |
| 175 Commander<br>Rd              | 2                   | Texas Jet New Hangar 4C                      | New Commercial Construction of<br>New Group II Hangar with Office<br>Space    | \$4,500,000  |  |
| 1500 Sandy Ln                    | 5                   | ESYMCA Renovation                            | Commercial Remodel of YMCA  | \$3,878,853  |  |
| 2001 World Wide<br>Dr            | 7                   | Western Industrial<br>Contractors            | Commercial Remodel of<br>Manufacturing Bldg                                   | \$2,030,111  |  |
| 3883 Mighty Mite<br>Dr           | 8                   | ACH Cottage 1 Renovation                     | Commercial Remodel of Residential<br>Board & Care Facility with 7 Rooms       | \$2,000,000  |  |
| 6744 NW Loop<br>820 Fwy          | 7                   | Outback Steakhouse                           | New Commercial Construction of<br>Outback Steakhouse Restaurant               | \$1,800,000  |  |
| 2420 Alliance<br>Gateway Fwy     | 7                   | Southern Tire Mart                           | New Commercial Construction of<br>Southern Tire Mart Truck Repair<br>Facility | \$1,600,000  |  |
| 3230 Camp Bowie<br>Blvd          | 7                   | Satori Capital                               | Commercial Remodel of First<br>Generation Office Space                        | \$1,400,000  |  |
| 6141 McPherson<br>Blvd           | 6                   | McPherson M-B 1                              | New Commercial Construction of<br>New Shell Bldg                              | \$1,400,000  |  |
| 512 W Bonds<br>Ranch Rd          | 7                   | W Bonds Ranch<br>Professional Offices        | New Commercial Construction of<br>Shell Bldg                                  | \$1,384,725  |  |

\* Excludes Institutional and Educational Uses

New Commercial Permit Heat Map



New Residential Permit Heat Map



# **CFA and Platting**

#### **CFA Project Overview**



All data is in calendar year

#### **Platted Lots Overview**



# Infrastructure

#### **IPRC Overview\***

| IPRC Overview Report         | 2019 | 2020 | 2021 | 2022 | 2023 |
|------------------------------|------|------|------|------|------|
| Cycles Complete              | 52   | 54   | 52   | 52   | 35   |
| Total Projects               | 181  | 153  | 173  | 240  | 113  |
| Avg. Project Total Per Cycle | 3.5  | 2.8  | 3.3  | 4.6  | 3.2  |
| Total Accepted Projects      | 143  | 136  | 132  | 166  | 97   |
| Plan Rev. & Ret w/n 14 days  | 94%  | 99%  | 98%  | 84%  | 55%  |

\*All data is in calendar year

#### **IPRC Quarterly Details\***

| IPRC Quarterly Report            | Q3 2022 | Q4 2022 | Q1 2023 | Q2 2023 | Q3 2023 |
|----------------------------------|---------|---------|---------|---------|---------|
| Cycles Complete                  | 13      | 13      | 13      | 13      | 9       |
| Total Projects                   | 54      | 60      | 46      | 31      | 33      |
| Avg. Projects Per Cycle          | 4.2     | 4.6     | 3.5     | 2.4     | 3.7     |
| Avg. Accepted Projects Per Cycle | 3       | 2       | 2.7     | 2.8     | 3.11    |
| Plan Rev. & Ret w/n 14 days      | 80%     | 83%     | 85%     | 83%     | 55%     |

\*All data is in calendar year



#### **Public Infrastructure Residential Projects**

All data is in calendar year

# Infrastructure

#### **Public Infrastructure Commercial Projects**



All data is in calendar year

#### **Public Infrastructure Industrial Projects**



# Infrastructure

#### **Public Infrastructure Multi-Family Projects**



#### **Public Infrastructure Institutional Projects**



All data is in calendar year

#### **Traffic Review Performance**

| Traffic (TIA) Study Review Performance*                          | CY '22 | YTD '23 | Aug '23 |
|--|--------|---------|---------|
| Newly Submitted Traffic Studies                                  | 46     | 46      | 10      |
| Traffic Submittal Review Cycles Completed                        | 41     | 34      | 6       |
| Avg. Review Time in Days for Completed Traffic Submittals (City) | 17.9   | 11.1    | 9.6     |
| Avg. Traffic Study Iterations (City)**                           | 1.3    | 1.4     | N/A     |

\*TIA Study data supplied only for CY'22 & CY'23

\*\*A study can be submitted multiple times prior to the reported month before being approved

#### **Stormwater Review Performance**

| Stormwater Review Performance                    | CY '21 | CY '22 | YTD '23 | Aug '23 |
|--|--------|--------|---------|---------|
| Stormwater Submittal Review Cycles Completed     | 1,246  | 1,643  | 936     | 106     |
| Avg. City Review Time (days)                     | 7.4    | 7.2    | 7.6     | 10.1    |
| % completed in 10 business days or less          | 93.9%  | 97.5%  | 92.3    | 91.5    |
| Avg. IPRC Review Iterations (City)               | 2.7    | 2.4    | 3.2     | 3.2     |
| Avg. Drainage Studies Iterations (City)*         | 3.1    | 3.2    | 3.9     | 4.5     |
| Overall Customer Satisfaction Rating (1-5 scale) | 3.6    | 4.6    | 3.7     | 3.0     |
| Num. of Surveys Taken                            | 18     | 24     | 11      | 1       |

\*Item tracked as a result of HB 3167

#### **New Stormwater Submissions**



All data is in calendar year

# Stormwater

#### **Stormwater Pipeline Number of Reviews**



#### **Stormwater Pipeline Average Days for Review**



#### Water/Sewer Study Review Performance

| Water Study Review Performance                                 | CY '22 | YTD '23 | Aug '23 |
|--|--------|---------|---------|
| Newly Submitted Water Studies                                  | 139    | 83      | 13      |
| Water Submittal Review Cycles Completed                        | 258    | 141     | 27      |
| Avg. Review Time in Days for Completed Water Submittals (City) | 14.4   | 9.8     | 10.5    |
| Avg. Water Study Iterations (City)*                            | 2      | 2.1     | 2.5     |
| Sewer Study Review Performance                                 | CY '22 | YTD '23 | Aug '23 |
| Newly Submitted Sewer Studies                                  | 138    | 80      | 13      |
| Sewer Study Review Cycles Completed                            | 266    | 124     | 26      |
| Avg. Review Time in Days for Completed Sewer Submittals (City) | 14.3   | 9.4     | 10.4    |
| Avg. Sewer Study Iterations (City)*                            | 1.9    | 1.8     | 2.2     |

\* A study can be submitted multiple times prior to the reported month before being approved

#### Water/Sewer Studies in Process

| Water  | Apr<br>'23           | May<br>'23             | Jun<br>'23            | July<br>'23            | Aug<br>'23             |
|--|----------------------|------------------------|-----------------------|------------------------|------------------------|
| Water Study Reviews in Process   | 32                   | 40                     | 37                    | 39                     | 41                     |
| Water Study Reviews in Process with City                                   | 6                    | 12                     | 10                    | 11                     | 11                     |
| Water Study Reviews in Process with Owner                                  | 26                   | 28                     | 27                    | 28                     | 30                     |
| Avg. Water Study Review Completed – time with City (Days)                  | 4.1                  | 10.1                   | 10.1                  | 10                     | 10.5                   |
| Avg. Water Study Review Completed – time with Owner (Days)                 | 8.2                  | 7.3                    | 21.9                  | 15.9                   | 19.4                   |
|  |                      |                        |                       |                        |                        |
| Sewer  | Apr<br>'23           | May<br>'23             | Jun<br>'23            | July<br>'23            | Aug<br>'23             |
| Sewer Sewer Study Reviews in Process                                       |                      |                        |                       |                        |                        |
|  | '23                  | '23                    | '23                   | '23                    | '23                    |
| Sewer Study Reviews in Process   | <b>'23</b><br>34     | <b>'23</b><br>39       | <b>'23</b><br>33      | <b>'23</b><br>41       | <b>'23</b><br>43       |
| Sewer Study Reviews in Process<br>Sewer Study Reviews in Process with City | <b>23</b><br>34<br>7 | <b>'23</b><br>39<br>12 | <b>'23</b><br>33<br>6 | <b>'23</b><br>41<br>10 | <b>'23</b><br>43<br>12 |

\*Studies either only had one submittal or when comments were provided the customers responded on the same day

# **Development Process Improvement**

| Active Development Process Improvements  |  |   |  |  |  |
|--|--|---|--|--|--|
| Task   | Department/<br>Staff Assigned                | Status  |  |  |  |
| Accela Automation/ Website/ Technology Improvements (1 in progress)  |  |   |  |  |  |
| Accela Improvements  | Development<br>Services, ITS                 | The new TIA and Water study records and the new CO record will go live in September.  |  |  |  |
| Business Process Improvement – BPI (2 in progress)   |  |   |  |  |  |
| Lean process evaluation of the<br>Certificate of Occupancy Process<br>Report Completed: May 2022; Rev.<br>Aug 2022.              | Development<br>Services                      | DSD has completed 24 out of the 31 total CO BPI recommendations. Seventeen (17) recommendations were due by September 30, 2022. All 17 are complete. There were 14 recommendations due by April 30, 2023. Of these 14, 8 are complete, 3 are 95% complete and 3 are 90% complete.   |  |  |  |
| Lean process evaluation of the<br>Pre-Plat/ Platting process<br>Report Completed: Sept 2022                                      | Development<br>Services                      | DSD has completed 10 out of the 13 total Pre-Plat/<br>Platting BPI recommendations. Eleven (11)<br>recommendations were due by March 31, 2023. Of these<br>11, 8 are complete, 1 is 99% complete, 2 are 90%<br>complete. There are 2 recommendations due by<br>September 30, 2023. Both of these are complete.  |  |  |  |
| County   | County Interlocal Agreements (1 in progress) |   |  |  |  |
| Update Interlocal Agreements with 2<br>of the 5 adjoining counties covering<br>plat regulations in the City of Fort<br>Worth ETJ | Development<br>Services, TPW,<br>and Legal   | City staff has initiated preliminary discussions with Denton<br>and Tarrant County. Denton to read through the<br>agreement and provide feedback. Tarrant County<br>contacts reached out on September 1 <sup>st</sup> to reinitiate<br>discussions. Next meeting dates TBD.   |  |  |  |
| Development Services Projects (2 in progress)  |  |   |  |  |  |
| Infill Development Subdivision Project   | Platting                                     | Consultant team has presented the initial draft of the Infill<br>Development SO Amendment to the city for internal<br>review and comment by the city Technical Committee<br>made up of senior level decision makers representing<br>various development review teams. They will review and<br>comment on the proposed chapter contacts. Technical<br>Committee Meetings with the consultant team are<br>scheduled for September 2023. |  |  |  |
| Urban Forestry Master Plan   | Urban Forestry                               | A final draft has been distributed for review. Review<br>feedback meeting with outside stakeholders, and final<br>edits due in September 2023. Documents included are<br>UFMP, Technical Report, redline version of the Urban<br>Forestry Ordinance, and a draft for proposed Cross<br>Timbers Overlay District.  |  |  |  |

## **Contact Information**

#### **Development Services**

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> Report produced by the City of Fort Worth Development Services Department - Strategic Operations Office 200 Texas Street, Fort Worth, Texas 76102, 817-392-1732