

City of Fort Worth, Texas

Mayor and Council Communication

DATE: 08/12/25 M&C FILE NUMBER: M&C 25-0658

LOG NAME: 02CONTINUATIONHIGHIMPACTPROGRAM

SUBJECT

(CD 2, CD 3, CD 4, CD 8, CD 9 and CD 11) Authorize Execution of Agreements with Listed Service Agencies for High ImpACT Program Services in an Amount Up to \$2,178,303.00 and Authorize Three Annual Renewal Options in a Combined Amount Up to \$6,534,909.00

RECOMMENDATION:

It is recommended that the City Council:

1. Authorize the City Manager or his designee to execute agreements with agencies listed below in a combined amount up to \$2,178,303.00 for a term commencing October 1, 2025 and terminating September 30, 2026 for High ImpACT Program services;
2. Authorize the City Manager or his designee to renew the agreements for Fiscal Years 2027, 2028 and 2029 with the agencies listed below in a combined amount of up to \$6,534,909.00 for High ImpACT Program services dependent on funds being appropriated for Homeless Strategies;
3. Authorize the City Manager or his designee to amend the agreements if necessary to achieve program goals provided that the amendment is within the scope of the program and in compliance with City policies and applicable laws and regulations; and
4. Find that such contract renewals and any amendments thereto serve a public purpose of reducing homelessness and that adequate controls are in place.

DISCUSSION:

On March 19, 2024, the City Council approved Mayor & Council Communication (M&C) 24-0200 to fund the first five months of a 17-month High ImpACT Pilot Program in the amount of \$1,096,847.00. On December 10, 2024, the City Council approved M&C 24-1032 to allocate \$2,178,304.00 to fund the remaining 12 months of the 17-month pilot.

While many areas of Fort Worth have seen an uptick in unsheltered homelessness and the issues associated with it, there are seven areas that have been hit especially hard. The High ImpACT Program aims to direct mental health and housing resources to reduce issues related to unsheltered homelessness in those seven areas:

- Camp Bowie West/Las Vegas Trail (CD 3)
- Seminary/La Gran Plaza/Hemphill (CD 9 and 11)
- Downtown (CD 9)
- Near Southside (CD 9)
- Historic Southside/Near Eastside (CD 8)
- Northside/Stockyards (CD 2)
- Beach Street Intersections – from East Lancaster to North Tarrant Parkway (CD 2, 4, 8 and 11)
- City-wide HOPE referrals are also considered

This unique program houses the "hardest to house" clients who frequently interact with law enforcement and are highly visible to businesses and neighborhoods.

The High ImpACT Program has two components and associated goals for the first 17 months of the pilot:

1. Housing Assistance: Housing assistance for at least 40 eligible High ImpACT clients. Leverage existing housing vouchers with a goal of providing housing assistance for up to 40 more people.
2. Housing First Assertive Community Treatment Team (Housing First ACT Team): Services for at least 80 severely mentally ill unsheltered and housed clients by a mobile, high-level team, including psychiatric and medical professionals.

More than 70% of clients for the program were referred by Neighborhood Police Officers in the target areas based on considerations of both the length of time someone has been unsheltered in that target area or if he or she is an unsheltered individual who may have severe mental illness.

As stated in M&C 24-0200, the 17-month pilot program's performance measures will be that at least 70% of those offered housing enter housing within six months and after one year of entering housing, at least 70% are still housed (can be different unit, but must be housed).

After one year of the pilot, the program is showing success in meeting performance objectives.

Goals by Sept. 30, 2025	Progress as of April 30, 2025
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ACT Team services provided to 80 clients	ACT Team services provided to 79 clients
House 40 clients with High ImpACT assistance	Housed 41 clients with High ImpACT assistance
At least 70% of those offered housing accept within 6 months	89% housing acceptance rate
At least 70% still housed after one year	92% still housed after one year

Based on the success so far, it is recommended that the City Council continue funding the program in order to provide medical, psychiatric and case management services as well as housing assistance. These intensive services combined with housing assistance have enabled many unsheltered individuals with severe mental illness in target areas to obtain and retain housing.

The City contracted with My Health, My Resources of Tarrant County (MHMR) to provide High ImpACT services. MHMR contracted with Partnership Home (formerly Tarrant County Homeless Coalition) and Acclaim Health to provide master lease/landlord engagement services and physician assistant services.

For Fiscal Year 2026, the proposal is for the City contract directly with all three agencies as follows.

Agency	Services	Annual Contracted Amount
My Health, My Resources of Tarrant County	Provision of psychiatric services, therapy, housing case management, client costs etc	\$1,269,005.00
Acclaim Health	Provision of physician assistant services	\$201,094.00
Partnership Home	Master leasing and landlord engagement services	\$708,204.00
TOTAL		\$2,178,303.00

Funding will be budgeted within the General Fund for the City Managers office for Fiscal Year 2026.

This project was approved for a waiver per the Chapter 252 exemption, for Professional Services by the Legal Department.

FISCAL INFORMATION / CERTIFICATION:

The Director of Finance certifies that upon approval of the above recommendations and adoption of the Fiscal Year 2026 Budget by the City Council, funds will be available in the Fiscal Year 2026 operating budget, as appropriated, in the General Fund. Prior to an expenditure being incurred, the City Manager's Office has the responsibility to validate the availability of funds.

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