

# Mayor and Council Communication

**DATE:** 06/10/25

**M&C FILE NUMBER:** M&C 25-0531

**LOG NAME:** 36FD EMS MIH PROGRAM

## **SUBJECT**

(ALL) Authorize Execution of Agreements for the Mobile Integrated Health Program within the City of Fort Worth Fire Department's Emergency Medical Services Operation in Collaboration with Multiple Agencies

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## **RECOMMENDATION:**

It is recommended that the City Council authorize execution of agreements for the Mobile Integrated Health Program within the City of Fort Worth Fire Department's Emergency Medical Services operation, in collaboration with multiple agencies.

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## **DISCUSSION:**

The purpose of this Mayor and Council Communication (M&C) is to authorize execution of agreements with Kindful Health, LLC, Health Masters HomeCare, Inc., Holy Savior Hospice, LLC., Klarus Home Care, LLC, Landmark Health of California, LLC, Texas Health Harris Methodist Hospital Alliance, Cook Children's Health Plan, Holy Hospice & Palliative Care, LLC, Medically Home Group, Inc., Molina Healthcare of Texas, Inc., Silverado Hospice and Supportive Care, and Vitas Healthcare of Texas, L.P. The City of Fort Worth recognizes the growing need for innovative, cost-effective, and community-based healthcare delivery models. The Mobile Integrated Health (MIH) Program represents a proactive approach to addressing non-emergent 911 calls, frequent system users, chronic disease management, behavioral health crises, and social determinants of health by integrating public safety and healthcare resources.

Through partnerships with these agencies, the Fort Worth Fire Department seeks to implement and enhance MIH services that:

- Reduce non-emergency calls to 911
- Decrease avoidable emergency room visits
- Provide targeted care to high-utilizer populations
- Offer in-home assessments, telehealth services, and follow-up care
- Improve community health outcomes and patient satisfaction
- Support continuity of care for patients with chronic or complex needs

One critical element of this collaborative approach includes coordination with healthcare facilities to identify and enroll eligible patients in the MIH Program. Facilities will introduce the concept of enrollment to all patients they determine to be eligible, provided those patients reside within the Fort Worth Emergency Medical Services (EMS) System service area. At the request or desire of the patient, the facility will facilitate enrollment into the MIH program.

Facilities will notify the City's MIH program of each patient enrolled and provide relevant patient information necessary for continuity of care, data tracking, and program evaluation.

Importantly, this program will not require funding from the City of Fort Worth. All services performed under this agreement will be compensated by the participating facilities or organizations. This ensures that MIH resources are sustainably deployed while expanding access to care through strategic partnerships.

Programs under this initiative may include, but are not limited to:

- Nurse Triage and Alternative Destination Transport
- High Utilizer Outreach Programs
- Behavioral Health and Crisis Intervention Response
- Transitional Care and Chronic Disease Management
- Community Paramedicine Programs

The execution of agreements with partner agencies is essential to clearly define roles, responsibilities, data-sharing protocols, reimbursement models, and operational procedures.

These agreements will serve ALL COUNCIL DISTRICTS.

A Form 1295 is not required because: This contract legally does not require City Council approval.

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## **FISCAL INFORMATION / CERTIFICATION:**

The Director of Finance certifies that approval of this recommendation will have no material effect on City funds.

**Submitted for City Manager's Office by:** William Johnson

**Originating Business Unit Head:** Jim Davis 6801

**Additional Information Contact:**