

# Mayor and Council Communication

**DATE:** 06/27/23

**M&C FILE NUMBER:** M&C 23-0525

**LOG NAME:** 04CENTRALSQUARE TECHNOLOGIES UNIFY HUB SOFTWARE FOR CAD

## **SUBJECT**

(ALL) Authorize Execution of an Amendment to City Secretary Contract No. 48482 with CentralSquare Technologies LLC for CentralSquare Unify Hub Software in the Amount of \$157,852.50 for the First Year and Recurring Fees of \$87,400.00 Annually for the Fort Worth Fire Department and Fort Worth Police Department through the Information Technology Solutions Department

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## **RECOMMENDATION:**

It is recommended that City Council authorize the execution of an amendment to City Secretary Contract 48482 with CentralSquare Technologies LLC for CentralSquare Unify Hub software in the amount of \$157,852.50 for the first year and recurring fees of \$87,400.00 annually with renewal options for the Fort Worth Fire Department and Fort Worth Police Department through the Information Technology Solutions Department.

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## **DISCUSSION:**

On January 23, 2007, City Council approved Mayor and Council Communication (M&C) C-21944 for a Computer Aided Dispatch (CAD) and Station Alerting System with CentralSquare Technologies LLC (formerly TriTech Software Systems) for an initial cost of \$6,840,000.00.

On November 13, 2018, City Council approved M&C P-12272 to amend the CentralSquare (TriTech) agreement for up to \$800,000.00 for software and license fees, training, and software maintenance for the CAD system, Station Alerting System, Mobile Data and Records Management System.

On August 12, 2022, the City executed City Secretary Contract (CSC) 48482 Amendment No. 4 to increase the CentralSquare CAD system software support services to \$845,679.33. CSC Amendment No. 5 executed August 23, 2022, added Standard Livescan publisher License Fee and professional services in the amount of \$19,250.36 and recurring maintenance fee of \$2,090.36 for Municipal Court. The new total contract amount was \$867,020.05.

CSC 48482 Amendment No. 6 added \$17,355.00 for professional services for Enterprise Records Training System Scale Out for the Police Department; the new total contract amount following execution of CSC 48482-A6 on February 13, 2023 was \$884,375.05. On May 1, 2023, the City executed CSC 48482 Amendment No. 7 to add Enterprise CAD ASAP Interface annual subscription at the cost of \$1,471.44. The current total contract amount is not to exceed \$885,846.49.

The City of Fort Worth Fire Department, Fort Worth Police Department and MedStar share a CAD-to-CAD interface between the City of Fort Worth CentralSquare Technologies LLC CAD and MedStar's LOGIS CAD.

The existing interface allows for calls to be shared between the three agencies over a network interface directly into each agency's CAD system. The current CAD system allows for automatic call sharing between the agencies without direct phone or radio contact.

The CentralSquare Unify Hub is an interface that allows for not only automatic call sharing but also provides the following enhancements:

- Fully functional two-way connection between CAD systems;
- Ability to see that AVL (Automated Vehicle Location) of Police, Fire and EMS units over the interface;
- Includes messaging capabilities that will allow dispatchers to communicate over the interface without having to make a contact via radio or telephone;
- CentralSquare Unify Hub allows for expansion to other first responder agencies.

The CentralSquare Unify Hub will provide participating agencies the ability to better respond to quickly changing incidents. Each agency will be able to see other agency's pending and assigned incidents including locations of available and responding apparatus. Once units arrive on the scene of an incident, responders will be able to more easily find each other.

This M&C is to request authorization to execute CSC 48482 Amendment No. 8 to implement CentralSquare Unify Hub software for an initial cost of \$157,852.50 and recurring costs of \$87,400.00 annually. Upon approval and execution of the amendment, the new total cost of CSC 48482 will be \$1,131,098.99.

CentralSquare Technologies LLC is the documented sole source provider for support and maintenance to the existing City of Fort Worth Fire Department and Police Department Computer-Aided-Dispatch system.

Funding is budgeted in the Fire Communication Department rollup within the General Fund and in the Information Technology Solutions Departments ITS Capital Fund for the purpose of funding the FY23 ITS Central Square Unify project, as appropriated.

**BUSINESS EQUITY:** A waiver of the goal for Business Equity subcontracting requirements was requested, and approved by the DVIN, in accordance with the applicable Ordinance, because the purchase of goods or services is from a sole source where subcontracting or supplier

opportunities are negligible.

**ADMINISTRATIVE CHANGE ORDER:** An administrative change order or increase may be made by the City Manager up to the amount allowed by relevant law and the Fort Worth City Code and does not require specific City Council approval as long as sufficient funds have been appropriated.

**AGREEMENT TERMS:** Upon City Council approval, this agreement shall begin upon execution of CSC 48482 Amendment No. 8 by the Assistant City Manager and expire September 30, 2023. The agreement may be renewed for four additional one-year renewal terms beginning October 1, 2023.

**RENEWAL OPTIONS:** The agreement may be renewed at the City's option for four (4) additional one-year renewal terms. This action does not require specific City Council approval provided that the City Council has appropriated sufficient funds to satisfy the City's obligations during the renewal term.

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**FISCAL INFORMATION / CERTIFICATION:**

The Director of Finance certifies that funds are available in the current capital budget, as previously appropriated, in the ITS Capital Fund for FY23 ITS Central Square Unify project and in the current operating budget, as previously appropriated, in the General Fund to support the approval of the above recommendation and execution of the contract amendment. Prior to an expenditure being incurred, the Information Technology Solutions Department has the responsibility to validate the availability of funds.

**Submitted for City Manager's Office by:** Valerie Washington 6192

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