

Mayor and Council Communication

DATE: 04/28/26

M&C FILE NUMBER: M&C 26-0288

LOG NAME: 04AMEND SHI CONTRACT FOR CROWDSTRIKE RENEWAL

SUBJECT

(ALL) Authorize Execution of an Amendment to Agreement with SHI Government Solutions, Inc. to Increase the Contract Amount by \$250,000.00 for CrowdStrike Services to \$502,630.47 for the Current Two-Year Renewal Term, and Add Five One-Year Renewal Options at an Annual Amount of \$262,500.00 for the Next One-Year Term and Annual Increases of Up to Five Percent Per Year, for the Information Technology Solutions Department

RECOMMENDATION:

It is recommended that the City Council authorize execution of an amendment to City Secretary Contract No. 56904 with SHI Government Solutions, Inc. utilizing Texas Department of Information Resources Contract No. DIR-CPO-5241, to increase the contract amount by \$250,000.00 for CrowdStrike renewal services and to add five one-year renewal options, with renewal terms beginning at an annual amount of \$262,500.00 and increasing by up to five percent annually, for the Information Technology Solutions Department.

DISCUSSION:

On May 1, 2018, City Council, through Mayor and Council Communication (M&C) P-12192, authorized execution of a cooperative purchase agreement with SHI Government Solutions, Inc. (SHI), utilizing Texas Department of Information Resources (DIR) contract DIR-TSO-4056, for CrowdStrike Anti-Virus and Anti-Malware software, including license fees and maintenance support services, in an annual amount up to \$149,952.00, with four one-year renewal options.

On December 29, 2021, the City executed City Secretary Contract (CSC) No. 56904 for a one-year term ending January 17, 2023, in the annual amount of \$163,350.72, with an option to renew for an additional year.

On March 28, 2023, the City executed the First Amendment and First Renewal to CSC No. 56904 to update the underlying cooperative contract to DIR-TSO-4317 and administratively increase the annual contract amount to \$173,360.00, with two additional one-year renewal options. At this time, staff later realized that the contract had reached the maximum renewals authorized by Council under M&C P-12192.

To avoid a lapse in cybersecurity endpoint protection while awaiting Council ratification, the Information Technology Solutions Department (IT) issued a purchase order on May 19, 2023, in the amount of \$173,360.00. On August 22, 2023, City Council, through M&C 23-0671, authorized an increase to CSC No. 56904 in the amount of \$10,009.28, bringing the total annual contract amount to \$173,360.00, and ratified the expenditure.

On April 25, 2025, the City executed the Fourth Amendment and Third Renewal to CSC No. 56904 to administratively increase the annual contract amount to \$252,630.47 and renew the agreement through April 27, 2026.

DIR-TSO-4317 has since been replaced with successor contract, DIR-CPO-5241.

This M&C requests authorization to amend CSC No. 56904 with SHI to increase the contract amount by \$250,000.00 for a total annual amount of \$502,630.47 for the current term, to renew CrowdStrike cybersecurity software; and to add five one-year renewal options at an annual amount of \$262,500.00 for the next renewal term, increasing up to five percent annually, utilizing successor contract DIR-CPO-5241. CrowdStrike software provides endpoint detection and response capabilities essential for protecting the City's computers and networks. Maintaining these services ensures continuous protection and keeps the City's IT systems secure and compliant with established security standards.

COOPERATIVE PURCHASE: State law provides that a local government purchasing an item under a cooperative purchasing agreement satisfies State laws requiring that the local government seek competitive bids for purchase of the item. Cooperative contracts have been competitively bid to increase and simplify the purchasing power of local government entities across the State of Texas.

Except as expressly modified herein, all other terms and conditions of the existing agreement shall remain unchanged and in full force and effect as stated below.

SUCCESSOR CONTRACTS: The City will initially use the DIR contracts to make purchases authorized by this M&C. In the event the DIR cooperative contract is not renewed, staff would cease purchasing at the end of the last purchase agreement coinciding with a valid cooperative contract. If the City Council were to not appropriate funds for a future year, staff would stop making purchases when the last appropriation expires, regardless of whether the then-current purchase agreement has expired.

If the DIR cooperative is extended, this M&C authorizes the City to purchase similar equipment and services under the extended contract. In the event the DIR cooperative agreement is not extended, but DIR executes a new cooperative agreement(s) with substantially similar terms, this M&C authorizes the City to purchase the equipment and services under the new DIR contract(s).

ADMINISTRATIVE CHANGE ORDER: An administrative change or increase may be made by the City Manager up to the amount allowed by

relevant law and the Fort Worth City Code and does not require specific City Council approval as long as sufficient funds have been appropriated.

AGREEMENT TERM: Upon City Council approval and execution of the amendment, the current term of the agreement shall expire June 18, 2026, in accordance with DIR-CPO-5241.

RENEWAL OPTIONS: The agreement may be renewed for up to five (5) additional one-year terms in accordance with the underlying cooperative agreement, at the City's option. This action does not require specific City Council approval provided that the City Council has appropriated sufficient funds to satisfy the City's obligations during each renewal period.

Funding is budgeted in the Other Contractual Services account within the Information Technology Systems Fund for the Information Technology Solutions Department.

FISCAL INFORMATION / CERTIFICATION:

The Director of Finance certifies that funds are available in the current operating budget, as previously appropriated, in the Info Technology Systems Fund to support approval of the recommendation and execution of the contract amendment. Prior to an expenditure being incurred, the Information Technology Solutions Department has the responsibility to validate the availability of funds.

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