

# Mayor and Council Communication

**DATE:** 08/22/23

**M&C FILE NUMBER:** M&C 23-0669

**LOG NAME:** 04CYBERONE SECURITY OKTA AGREEMENT

## **SUBJECT**

(ALL) Authorize Agreement with CyberOne Security for Okta Cyber Security, Software as a Service, for the Information Technology Solutions Department Using Cooperative Contract Texas Department of Information Resources DIR-TSO-4288 in an Annual Amount Up to \$402,679.36 and Up to a 5% Annual Increase

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## **RECOMMENDATION:**

It is recommended that the City Council authorize an agreement with CyberOne Security for Okta cyber security, software as a service, for the Information Technology Solutions Department using Cooperative Contract Texas Department of Information Resources DIR-TSO-4288 in an annual amount up to \$402,679.36 and up to a 5% annual increase.

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## **DISCUSSION:**

The purpose of the Mayor and Council Communication (M&C) is to authorize an agreement with CyberOne Security for Okta cyber security for the Information Technology Solutions Department using Cooperative Contract Texas Department of Information Resources DIR-TSO-4288 in an annual amount up to \$402,679.36 and options to renew with an annual increase of up to 5% each year.

The Information Solution Technology Department will use this agreement as a Software for Service. Okta provides multifactor authentication across all external services and network entry points for the City of Fort Worth. A critical tool which helps protect our IT services from compromised accounts and ensures computer accounts and services are only accessed by their authorized users. Deployed in 2021, Okta successfully reduced our compromised accounts from 9/per month to zero within a 2 year period.

**COOPERATIVE PURCHASE:** State law provides that a local government purchasing an item under a cooperative purchasing agreement satisfies State laws requiring that the local government seek competitive bids for purchase of the item. Cooperative contracts have been competitively bid to increase and simplify the purchasing power of local government entities across the State of Texas.

**AGREEMENT TERM:** Upon City Council approval, the Agreement will become effective and expire February 21, 2025 in accordance with the DIR contract. The agreement may be renewed on an annual basis thereafter.

**RENEWAL OPTIONS:** This agreement may be renewed up to three one-year renewal terms at the City's option. This action does not require specific City Council approval provided that the City Council has appropriated sufficient funds to satisfy the City's obligations during the renewal terms.

**SUCCESSOR CONTRACTS:** In the event the Texas Department of Information Resources (DIR) agreement is not renewed, staff would cease purchasing at the end of the last purchase agreement coinciding with a valid DIR agreement. If the City Council were to not appropriate funds for a future year, staff would stop making purchases when the last appropriation expires, regardless of whether the then-current purchase agreement has expired.

The City will initially use the DIR contract to make purchases authorized by this M&C. The Cooperative Contract is set to expire February 21, 2025. If DIR-TSO-4288 is extended, this M&C authorizes the City to purchase similar equipment and supplies under the extended contract. If DIR-TSO-4288 is not extended but DIR executes a new cooperative contract with CyberOne Security, and with substantially similar terms, this M&C authorizes the City to purchase the services under the new DIR contract. If this occurs, in no event will the City continue to purchase services under the new agreement for more than three (3) years without seeking Council approval.

**ADMINISTRATIVE CHANGE ORDER -** An administrative change order or increase may be made by the City Manager up to the amount allowed by relevant law and the Fort Worth City Code and does not require specific City Council approval as long as sufficient funds have been appropriated.

**BUSINESS EQUITY:** A goal is not assigned when purchasing from an approved purchasing cooperative or public entity.

Funding is budgeted in Other Contractual Services of the Information Technology Solutions Department's Info Technology Systems Fund, as appropriated.

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## **FISCAL INFORMATION / CERTIFICATION:**

The Director of Finance certifies that upon approval of the above recommendation, funds are available in the current operating budget, as previously appropriated, in the Info Technology Systems Fund. Prior to an expenditure being incurred, the Information Technology Solutions Department has the responsibility to validate the availability of funds.

**Submitted for City Manager's Office by:** Valerie Washington 6192

**Originating Business Unit Head:** Kevin Gunn 2015

**Additional Information Contact:** Donlen Ruffin 2017